

PROJECT CUES

TECHNOLOGY CONSULTING & AI OPERATIONS

CAPABILITIES STATEMENT

UEI: LPSKXU1KEJY8 CAGE: 9YWL9

COMPANY OVERVIEW

Project Cues, Inc. is a technology consulting firm specializing in artificial intelligence agent development, AI-powered workflow automation, and workforce training. We design, build, and deploy intelligent AI systems that enable organizations to automate operations, enhance customer engagement, and modernize service delivery — without requiring in-house engineering resources. Our solutions serve small businesses, nonprofits, government agencies, and workforce development organizations seeking to leverage AI for operational excellence.

CORE COMPETENCIES

AI Agent Development & Deployment

Custom AI agent design using no-code & low-code platforms (Pickaxe, custom LLM orchestration). Multi-channel deployment: web chat, SMS, voice (telephony), email, and embedded widgets. Knowledge-grounded architectures with zero-hallucination guardrails.

AI-Powered Workflow Automation

End-to-end business process automation, API integrations, and intelligent routing. Document processing, data extraction, and automated reporting. CRM and ERP integration with seamless AI-to-human handoff workflows.

Workforce AI Training & Curriculum Development

AI literacy and readiness training programs for non-technical audiences. Hands-on AI agent building workshops aligned with WIOA and ETPL standards. Custom curriculum development and train-the-trainer programs.

Technology Consulting & Digital Transformation

Organizational technology audits, AI readiness assessments, strategic roadmaps for AI adoption across operations, and grant-funded technology implementation planning and execution.

DIFFERENTIATORS

Rapid Deployment	AI agents designed and deployed in as little as 48 hours using no-code platforms, bypassing traditional software development cycles.
Accessibility	Solutions designed specifically for organizations without dedicated IT staff. Full-service support from design through training.
Multi-Channel Presence	Unified AI presence across voice telephony, SMS, web chat, and email, powered by a single centralized knowledge base.
Grant-Aligned Delivery	Expertise structuring AI implementations as allowable expenses under federal grant programs (WIOA, CDBG, EDA, SBIR).
Workforce Focus	AI training programs designed for ETPL eligibility, directly linking technology deployment to measurable employment and literacy outcomes.

COMPANY DATA

Legal Name:	Project Cues, Inc.
UEI:	LPSKXU1KEJY8
CAGE Code:	9YWL9
Business Type:	Small Business
Incorporated:	Ohio (OH)
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NAICS CODES

Code	Description
541511	Custom Computer Programming Services (Primary)
541512	Computer Systems Design Services
541519	Other Computer Related Services
541611	Administrative & General Management Consulting
541715	R&D in the Physical, Engineering, & Life Sciences
611430	Professional & Management Development Training

PAST PERFORMANCE

- Home Services CRM Integration:** Designed and deployed AI voice and text receptionists for home service contractors, reducing missed inquiries by 90% and increasing client conversions by 35%.
- Nonprofit Intake Agent:** Built an automated AI-powered client intake agent processing 500+ secure monthly customer inquiries with a 98% accuracy rate.
- Federal Intelligence Pipeline:** Built a data harvesting pipeline automating grant and contract discovery across SAM.gov and Grants.gov databases.
- Workforce AI Curriculum:** Developed training curriculum on prompt engineering and custom agent design for workforce boards.